

Message

From: Chelsy Bell [cbell@pacificspecialty.com]
Sent: 3/18/2019 6:28:51 PM
To: Wise, Robert [Wise.Robert@epa.gov]
CC: mariadelaluna10@yahoo.com; ajsolis@gmail.com; Rachael Chapman [Rchapman@pacificspecialty.com]
Subject: Claim 3138785, 216 W Slauson Ave

Good Afternoon Robert,

My name is Chelsy Bell and I am the handling adjuster for the above referenced property which was damaged in the explosion yesterday in Los Angeles. The homeowner's provided your contact and advised they will be meeting with you today. We would like to understand the obligations of the homeowner following the loss as it pertains to the cleanup and debris removal. Any information you can share will be greatly appreciated.

Sincerely,

Chelsy Bell

Property Claims Adjuster
Pacific Specialty Insurance Company
2995 Prospect Park Drive Suite 150
Rancho Cordova, CA 95670
(916) 637-8270 direct number
(650) 780-4820 fax line
cbell@pacificspecialty.com

Please include your claim number in all correspondence.

We strive to provide service that exceeds your expectations and your honest feedback is highly valued. If the service you have received is anything less than excellent, please let my manager know. If you would like to sing our praises, we would appreciate hearing that too. You can contact my manager, April Lowe, at alowe@pacificspecialty.com. Thank you for choosing Pacific Specialty Insurance!